



Potable Water Pipeline Replacement

Notice of Construction

What's happening?

San Jose Water will be replacing water mains in the City of Campbell. Customers located along the affected streets will experience intermittent impacts related to the work. Those impacts include periodic water outages and increased traffic due to lane closures to accommodate work.

Where is the work happening?

The water main replacement work will primarily affect Phantom Avenue, from Montemar Way to Hamilton Avenue. The site location map on the reverse side shows the extent of the project within the city street (public right of way) and San Jose Water Company's (SJWC) project reference number.

When is it happening?

The project will begin October 28, 2020 and is expected to be completed by December 4, 2020. Work is sequenced to minimize interruption of the water service we provide. During construction it may become necessary to interrupt your water service temporarily as is typically necessary to make final connections of the new pipe to existing facilities. **You will receive an additional notification through a door-hanger a minimum of two days in advance of any planned interruption lasting more than 20 minutes. The door-hanger will inform you of the day, time, and duration of the planned water outage.**

What to expect

This notice provides advanced notification for a planned potable water pipeline replacement project in your neighborhood. The site location map on the reverse side shows the extent of the project within the city street (public right of way) and San Jose Water Company's (SJWC) project reference number. To more efficiently serve you, please reference the project number with any inquiries concerning the project.

SJWC and its contractors will take all appropriate steps to create the least amount of disturbance to the surrounding areas while performing this important pipeline replacement project. We will employ the best available practices to minimize inconveniences to our neighbors without compromising work site safety for the crews and the public during construction.

There will be temporary traffic control measures which may include flagmen and other workers directing traffic to ensure the safe passage of all citizens and for the safety of our workers. Minor delays in accessibility to driveways can be expected but will be minimized whenever possible.

Why is this work being done?

SJWC has maintained a long-standing tradition of providing a high quality and reliable water supply coupled with exceptional customer service. To that end, we are constantly maintaining and improving our facilities to meet this challenge and the needs of our customers. This project is funded through water rates and will improve system reliability and fire protection in the area. The new facilities have improved material properties that will provide reliable service for the next century.

Who to call for more information?

If you have project related questions or concerns call SJWC customer service at (408) 279-7900 or email customer.service@sjwater.com. Please refer to the reference project number.

SJW Project Vicinity Map Project Number: J0-028

